

ATTACHMENT 4

PAST PERFORMANCE QUESTIONNAIRE

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SOURCE SELECTION SENSITIVE INFORMATION

(TO BE COMPLETED BY OFFEROR PRIOR TO MAILING TO REFERENCE)

Name of Offeror: _____
Contract Number: _____
Contract Title: _____
Contract Value: _____
Type of Contract: _____ Period of Performance: _____

The remainder of this form is to be completed by the reference and returned to AOUSC as instructed in the Client Authorization Letter.

Performance Elements	Not Applicable	Outstanding	Satisfactory	Unsatisfactory
1. Quality of Product or Service				
2. Timeliness of Performance				
3. Effectiveness of Management (including subcontractors)				
4. Initiative in Meeting Requirements				
5. Response to Technical Direction				
6. Responsiveness to Performance Problems				
7. Compliance with Cost Estimates				
8. Customer Satisfaction				
9. Overall Performance				

10. Remarks on outstanding performance:

(Provide data supporting this observation; you may continue on a separate sheet if needed.)

SECTION J
ATTACHMENT 4

USCS-00-5019

11. Remarks on unsatisfactory performance:

(Provide data supporting this observation; you may continue on separate sheet if needed.)

12. Would you do business with this firm again?

13. Information provided by:

Agency/Firm	_____
Name	_____
Title	_____
Mailing Address	_____
(Street and P.O. Box)	_____
City, State and Zip Code	_____
Telephone and Fax Numbers	_____